Weekly Claims by MAIL

You MUST timely file a claim each week. Your claim MUST be received or postmarked by Friday following the week being claimed to be considered timely filed. If you do not receive a claim by mail, you should report immediately to the Claims Center office where you filed your claim. DO NOT CALL - YOU MUST REPORT IN PERSON. Failure to report and file the claim timely can affect your benefits.

For complete instructions on mail claim procedures see your UI Claimant Handbook

Weekly Claims by PHONE

Mississippi's Interactive Telephone System (MITS) is a telephone processing system that has been designed to allow you the option to file your weekly claim certifications by telephone. MITS is easy to use and will guide you through each option, providing step-by-step instructions regarding your responses. In a matter of minutes you can pick up a telephone, press a few buttons, and have your weekly claim certification filed automatically. You may call MITS outside of normal business hours.



TO USE MITS, CALL THE FOLLOWING TELEPHONE NUMBER:

1-866-WIN-MITS or 1-866-946-6487

TELECOMMUNICATION DEVICE FOR THE DEAF (TDD): 1-866-761-7607